



thinking is on
a premium

Key features

- Generalized Communication system, which can be easily integrated with other applications.
- Web enabled system that supports easy communication generation.
- Facility to keep a track of all the generated letters handed over to the courier company
- Facility to update the delivery dates of each of the letter
- Facility to generate Region wise letters for ease of handling.
- Facility to pre-view the communication at the time of template definition

FinnOne™ Communication Version 2.0

In its continuous endeavour to develop and enhance software for the banking and financial institution globally, and in keeping with the trend in market dynamics, Nucleus Software has come up with Version 2.0 of FinnOne™ Communication.

FinnOne™ Communication System is required to communicate with or intimate customers. Effective and fast communication is imperative to improve the work efficiency and provide services within each industry. In banking, small business, commercial and retail lending, and delinquency management are highly competitive services. There is a need for integrating the banking services with an effective Communication System for providing quality communication services and supporting the demanding customer base.

FinnOne™ Communication is a suitable software solution for the outbound communication facility that is provided by the Banks and NBFCs to its customers. The Banks and NBFCs provide a large number of services to the customers and in order to run business they use various software solutions, which provide them operational and decision making support. To enhance the customer service levels the software solutions, which are used for Lending, Accounting, Recovery and Delinquency Management can be integrated with the Communication System.

FinnOne™ Communication comes with the ability to handle the user defined templates flexibly. Equipped with a very powerful Rule engine, which governs the communication generation process. FinnOne™ Communication facilitates Letters, Emails and SMS to be generated according to the rules defined in the system. This feature supports automatic communication generation.

To summarize, FinnOne™ Communication is an effective tool to enable banking and finance organizations to bring the best of their customer level services and effectively compliment their existing systems by providing fast and effective communication generation facility.